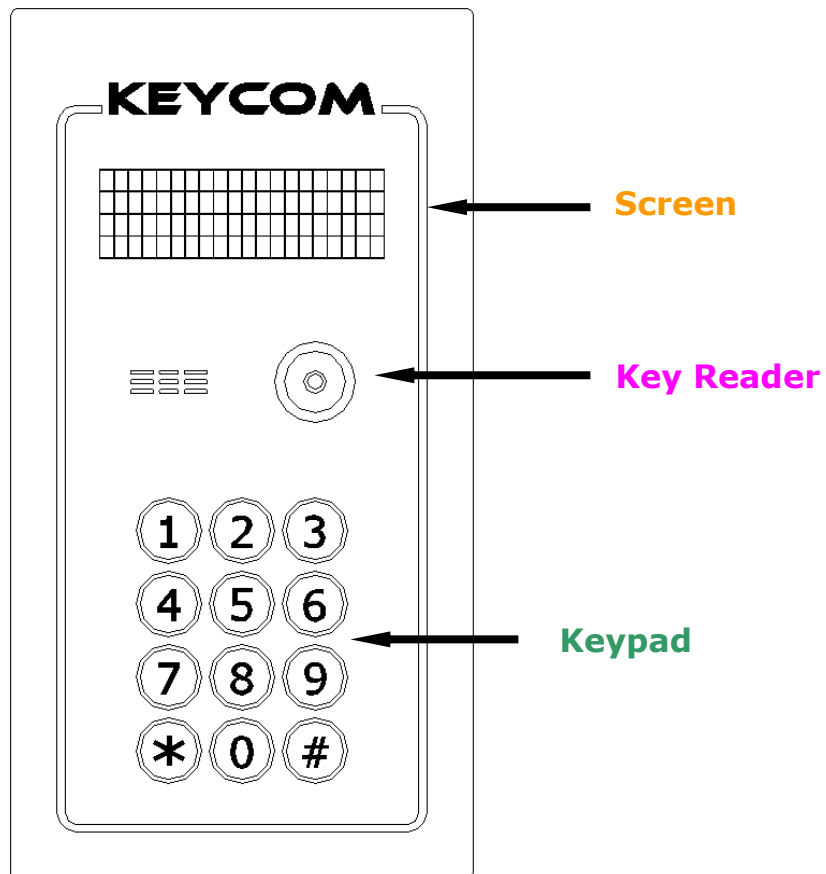




User Instructions



1 Start or stop a machine :

1. Place and hold the metal part of your key on the **Key Reader**.
2. Once your key is recognized, you will hear a beep signal and see a welcome message on the **Screen**. The message will also indicate your balance and the guaranteed sum

```
WELCOME
BALANCE   : 12.50 CHF
GUARANTEE : 30.00 CHF
```

3. Choose a machine via the keys **1...9** on the **Keypad**.

```
CHOOSE MACHINE:=__
#: OK,           *: EXIT
0: OPTIONS
```

You can access the OPTION menu by pressing **0**.

You can use the * key to correct any entry errors or to exit the menu.

4. Validate your choice by pressing **#** on the **Keypad**.
5. **Start** a new machine by pressing **1**
or
Stop the current machine by pressing **0**

```
MACHINE X
1: START
0: STOP
*: EXIT
```

6. Validate your choice with the **#** key on the **Keypad**

```
CONFIRM START
      MACHINE X
#: OK
*: EXIT
```

or

```
CONFIRM STOP
      MACHINE X
#: OK
*: EXIT
```

7. The system locks up automatically.

2 Open a machine :

1. Place and press the metal part of your key on the **Key Reader**.
2. Once your key is recognized, you will hear a beep signal and see a welcome message on the **Screen**. The message will also indicate your balance and the guaranteed sum

```
WELCOME
BALANCE    : 12.50 CHF
GUARANTEE  : 30.00 CHF
```

All machines open up for a period of 30 seconds.

3. Exit the menu by pressing the ***** key on the **Keypad**

```
CHOOSE MACHINE: =__
#: OK,           *: EXIT
0: OPTIONS
```



3 Recharge your balance :

To reload your key, please use the payment slips (BVR) to credit the amount you want.

Your payments will automatically be credited to your key and the available balance on your account automatically updated.

Processing of your payment by the Post Office or a bank takes at least 3 days.

Payment slips are non transferable. To obtain a new series, please contact us via email or by calling our Hotline (0844 844 012).

If the guarantee is exceeded (CHF -30.00), the key will be automatically blocked, generating blocking costs (CHF 5.00). The key will unlock the next payment.

If you have a pre-authorized payment arrangement (LSV or DD), reloading of your account will be automatically activated.

4 Complaints

If you have any issues with your KeyCom system, please contact our Hotline (0844 844 012).

5 Error Messages

Screen Message	Explanation	Solution
NON-VALIDATED KEY	This laundry facility does not recognize your key	Call Hotline (0844 844 012)
BLOCKED KEY	Your key has been blocked by KeyCom	Call Hotline (0844 844 012)
DEACTIVATED KEY	Your key has been deactivated by KeyCom	Call Hotline (0844 844 012)
WRONG TIME RANGE. PLEASE CHECK SCHEDULE	Unauthorized day or time range	Check laundry facility's schedule Call Hotline (0844 844 012)
INCORRECT MACHINE NUMBER	Selected machine does not exist	Check machine labels and select an existing machine
FAILURE OF MACHINE X	KeyCom control interface failure with machine X	Call Hotline (0844 844 012)